



Coronavirus (Covid -19) Resource Guide

Allen County Community Corrections is working diligently to keep all clients updated on any changes we may receive in regard to government offices or helpful information related to the coronavirus (COVID-19).

FSSA – Indiana Family & Social Services Administration www.fssabenefits.in.gov 800-403-0864

Recovery Works www.Recovery.Works@fssa.in.gov 833-762-3739

- Effective April 1, 2020, Recovery Works will allot \$250 per client for discretionary funding. This funding can be used to pay for:
 - Phone cards for cell phones
 - Birth Certificates or Driver's License
 - US Postal Services (mailing may be necessary for insurance or material purposes)

Child Support Payments www.in.gov/dcs/3504.htm 260-449-4027

- Payments can be made online, by telephone, or by mail
- For assistance with child support, please contact
 - Child Support Bureau Parenting Time HelpLine, 844-836-0003
 - Child Support Customer Service Center (Kidslines), 800-840-8757

Child Care Assistance

- Families who need help finding or paying for care can contact Brighter Futures Indiana staff at 800-299-1627.

General assistance /utilities 2-1-1 can aid on the following items:

- Food and clothing
- Housing and utility assistance
- Children and Family
- Tax Assistance

Other Resources

- Hoosiers with general COVID-19 questions may call the Indiana State Department of Health at a toll-free call center at 877-826-0011 or visit in.gov/coronavirus
- Allen County Department of Health website specifically regarding COVID-19: <https://www.allencountyhealth.com/get-informed/COVID-19/>
- Indiana Department of Revenue announces "Helping Hoosiers" COVID-19 relief services which allows for the extended filing and payment deadlines, debt collection relief, hardship and offer-in-promise support
- FAQ on Unemployment Insurance: https://www.in.gov/dwd/files/Indiana_Unemployment_FAQ.pdf



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- Please be advised that participants and visitors will be screened regarding COVID-19 by ACCC staff, which may include an infrared digital temperature check, for the health and safety of all ACCC staff, participants, and visitors.
- Assistance is available for basic needs such as food, utilities, rent, car payments, mortgage payments and transportation at www.COVIDassistance.site